



Mövenpick, SynXis, protel and Rebag: the art of connection

May 2009 - The mission: Test and implement an interface to SynXis RedX to protel property management systems used at Mövenpick Hotels and Resorts. The Team: An internationally mixed crew of selected experts from the involved companies: Mövenpick Hotels & Resorts, Switzerland, and Germany, protel hotelsoftware, Germany, Rebag Data, Switzerland and SynXis, United States and Netherlands.

By successfully completing their joint project the four companies have demonstrated once again not only their professional expertise but also their versatility and talent for cooperation in running a multinational project. Under the direction of Thomas Nievergelt, Director of Business Applications and Processes at Mövenpick Hotels & Resorts, the entire project including several testing phases was successfully finished within only five weeks.

The three project stages were marked by a "hand-in-glove" cooperation: SynXis prepared the RedX interface in order to establish a connection to the protel hotelsoftware. protel and Rebag Data installed protel's SynXis interface in each of the Mövenpick properties and handled the basic settings. Finally each hotel matched their own individual data.

Project manager Thomas Nievergelt, Director of Business Applications and Processes, expressed his perfect satisfaction when the project performed a precision landing: "Mission accomplished! Since the cutover all elements are just running fine: thousands of reservations are pushed seamlessly to protel databases. The transfer quality is excellent. Congratulations to the project team who made it happen and thanks a lot for their great assistance!"

With the connection to SynXis Mövenpick Hotels & Resorts has improved its global sales strategy for 19 properties in Germany and Switzerland. The SynXis RedX reservation system processes reservation requests of GDS and IDS, call centers as well as web booking engines in an equally effective way: all requests are collected, prepared and then transmitted to the connected hotels. In the hotel, the request is received and processed by the protel hotel management system: According to the availability protel then sends back a reservation confirmation or a failure message.

About Mövenpick Hotels & Resorts

Mövenpick Hotels & Resorts is a hotel management company with over 12,000 employees. As an independently operating division of the Mövenpick Group it is represented through over 90 hotels existing or under construction in 26 countries with a concentration in its core markets of Europe, Africa, the Middle East and Asia. With two hotel types, business and conference hotels, as well as holiday resorts, Mövenpick Hotels & Resorts has clearly positioned itself in the upscale segment. Learn more about the company at the [Mövenpick website](#).

About Rebag Data

Rebag Data AG is a business partner of the protel hotelsoftware GmbH. With over 20 years of experience in the hotel and IT industry the Swiss company located in Horgen is now established as a leading partner for innovative hotel solutions. Beside expert consultation the range of services includes overall solutions from the analysis to the customized solution tailored to fit all needs. For more information about the company visit the [website of Rebag Data AG](#).

About SynXis

SynXis is the industry leader in electronic reservation and distribution technology and service. The company provides market-driven products and services that connect hotel properties to its guests and enable the hotelier to merchandize his hotel through every distribution channel. At the core is the [RedX](#) distribution management system. Learn more about the company at the [SynXis website](#).

About protel hotelsoftware GmbH

protel Hotelsoftware GmbH was established in 1994 to offer the complete range of technology solutions and services exclusively to the hotel industry. Property management systems by protel cover the requirements of every market segment from small individual hotels to multinational hotel groups. The company headquarters is in Germany in the city of Dortmund; with a branch in Dubai and a dense network of closely cooperating business partners, protel is operating worldwide.